



CPAP Troubleshooting Guide

	Symptom	Cause	Intervention
INTERFACE	Dry eyes	Leak	Adjust mask fit/size
	Redness or skin abrasions	Headgear too tight or Ill-fitting mask	Adjust mask/headgear; or Discontinue use & Contact Lab for fitting
NASAL	Sinus discomfort	Lack of humidification	Use Heated humidification
	Congestion	Mouth breathing	Full Face Mask
	Runny nose Dry mouth/Dry nose	Lack of humidification	Use Heated Humidification
PRESSURE	Patient feels "too much air"	Claustrophobic or Leak	Adjust mask fit/Adjust to therapy
	Unit does not turn on	Power cord /AC power is out	Notify physicians for possible device/ pressure change
	Patient still sleepy	Low usage	Adjust to therapy
	Patient still snoring	Mask fit or Leak	Check leak & or Contact MD for follow-up